

**SPECIAL SERVICE ARRANGEMENT
AGREEMENT**

Case Number FL01-6538-03

Option 1 of 1

This Special Service Arrangement Agreement ("Agreement") is by and between BellSouth Telecommunications, Inc., a Georgia corporation, d/b/a BellSouth, ("Company") and Nassau County ("Customer or Subscriber"), and is entered into pursuant to Tariff Section A5 of the General Subscriber Services Tariff. This Agreement is based upon the following terms and conditions as well as any Attachment(s) affixed and the appropriate lawfully filed and approved tariffs which are by this reference incorporated herein.

1. Subscriber requests and Company agrees, subject to the terms and conditions herein, to provide the service described in the Attachment(s) at the monthly and nonrecurring rates, charges, and conditions as described in the Attachment(s) ("Service"). The rates, charges, and conditions described in the Attachment(s) are binding upon Company and Subscriber for the duration of this Agreement. For the purposes of the effectiveness of the terms and conditions contained herein, this Agreement shall become effective upon execution by both parties. For purposes of the determination of any service period stated herein, said service period shall commence the date upon which installation of the service is completed.

2. Subscriber agrees to subscribe to and Company agrees to provide any additional tariffed services required for the installation of the Service. Subscriber agrees to be responsible for all rates, charges, and conditions for such tariffed services.

3. This Agreement is subject to and controlled by the provisions of Company's or any of its affiliated companies' lawfully filed and approved tariffs, including but not limited to Section A2 of the General Subscriber Services Tariff and No. 2 of the Federal Communications Commission Tariff and shall include all changes to said tariffs as may be made from time to time. All appropriate tariff rates and charges shall be included in the provision of this service. The tariff shall supersede any conflicting provisions of this Agreement, with the exception of the rates and charges herein, in the event any part of this Agreement conflicts with terms and conditions of Company's or any of its affiliated companies' lawfully filed and approved tariffs.

4. This Agreement may be subject to the appropriate regulatory approval prior to commencement of installation. Should such regulatory approval be denied, after a proper request by Company, this Agreement shall be null, void, and of no effect.

5. If Subscriber cancels this Agreement prior to the completed installation of the Service, but after the execution of this Agreement by Subscriber and Company, Subscriber shall pay all reasonable costs incurred in the implementation of this Agreement prior to receipt of written notice of cancellation by Company. Notwithstanding the foregoing, such reasonable costs shall not exceed all costs which would apply if the work in the implementation of this Agreement had been completed by Company.

The rates, charges, and conditions described in the Attachment(s) may be based upon information supplied to Company by the Subscriber, including but not limited to forecasts of growth. If so, Subscriber agrees to be bound by the information provided to Company. Should Subscriber fail to meet its forecasted level of service requirements at any time during the term of this Agreement,

PRIVATE/PROPRIETARY

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Subscriber shall pay all reasonable costs associated with its failure to meet its projected service requirements.

7. (a) If Subscriber cancels this Agreement at any time prior to the expiration of the service period set forth in this Agreement, Subscriber shall be responsible for all termination charges. Unless otherwise specified by tariff, termination charges are defined as all reasonable charges due or remaining as a result of the minimum service period agreed to by Company and Subscriber and set forth in the Attachment(s).

7. (b) Subscriber further acknowledges that it has options for its telecommunications services from providers other than BellSouth and that it has chosen BellSouth to provide the services in this Agreement. Accordingly, if Subscriber assigns this Agreement to a certified reseller of BellSouth local services and the reseller executes a written document agreeing to assume all requirements of this Agreement, Subscriber will not be billed termination charges. However, Subscriber agrees that in the event it fails to meet its obligations under this Agreement or terminates this Agreement or services purchased pursuant to this Agreement in order to obtain services from a facilities based service provider or a service provider that utilizes unbundled network elements, Subscriber will be billed, as appropriate, termination charges as specified in this Agreement.

8. This Agreement shall be construed in accordance with the laws of the State of Florida.

9. Except as otherwise provided in this Agreement, notices required to be given pursuant to this Agreement shall be effective when received, and shall be sufficient if given in writing, hand delivered, or United States mail, postage prepaid, addressed to the appropriate party at the address set forth below. Either party hereto may change the name and address to whom all notices or other documents required under this Agreement must be sent at any time by giving written notice to the other party.

Company

BellSouth Telecommunications, Inc.
Assistant Vice President
701 Northpoint Pkwy, Suite 400
West Palm Beach, FL 33407

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[Handwritten Signature]

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Subscriber

Nassau County
PO Box 456
Fernandina Bch, FL 32034

10. Subscriber may not assign its rights or obligations under this Agreement without the express written consent of Company and only pursuant to the conditions contained in the appropriate tariff.

11. In the event that one or more of the provisions contained in this Agreement or incorporated within by reference shall be invalid, illegal, or unenforceable in any respect under any applicable statute, regulatory requirement or rule of law, then such provisions shall be considered inoperative to the extent of such invalidity, illegality, or unenforceability and the remainder of this Agreement shall continue in full force and effect.

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Offer Expiration: This offer shall expire on: 2/22/02.

Estimated service interval following acceptance date: Negotiable weeks.

Service description:

This Special Service Arrangement provides a one-time charge for purchase and installation of InterAct Systems, Inc. E911 Public Safety Answering Position (PSAP) equipment and software. The monthly rate for maintenance is included.

This Agreement is for sixty (60) months. The service interval will be negotiated.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized representatives on the dates set forth below.

Accepted by:

Subscriber:
Nassau County

By: *Marianne Marshall*
Authorized Signature

Printed Name: MARIANNE MARSHALL

Title: Chairperson BOCC

Date: 10.22.01

Company:
BellSouth Telecommunications, Inc.
By: BellSouth Business Systems, Inc.

By: *Michael F. King*
Authorized Signature

Printed Name: Michael F. King

Title: Area Mgr

Date: 11/08/01

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Customer Initials *SM*

Date 10.22.01


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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
1. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Applications Server - Basic Components a) each	\$8,236.00	\$145.00	W11JA
2. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Applications Server - Medium Dual Processor Server a) each	\$10,299.00	\$218.00	W11JD
3. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Applications Server - MS Windows NT Server Additional User License a) each	\$570.00	\$2.00	W11JH
4. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct 24 Port 10/100 Redundant Ethernet Switch a) each	\$3,118.00	\$66.00	W11JJ
5. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct 36 Port 10/100 Redundant Ethernet Switch a) each	\$5,190.00	\$110.00	W11JK

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
6. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct 10/100 Base TX NIC (10/100 Megabytes per second Network Interface Card) a) each	\$181.00	\$4.00	W11JL
7. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct CAD Workstation a) each	\$3,780.00	\$80.00	W11JM
8. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct CAD/GIS/CTI/RMS Monitor - Digital, 17 Inch a) each	\$736.00	\$16.00	W11JP
9. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct MS Windows NT Workstation - SP5 a) each	\$207.00	\$5.00	W11JV
10. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Appian Quad Video card a) each	\$984.00	\$12.00	W11K9
11. InterAct Staging (Per Workstation - CAD)	\$1,036.00	\$0.00	W11K7

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
11. a) each			
<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
12. InterAct Staging (Per Workstation - RMS) a) each	\$259.00	\$5.00	W11K8
13. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - 911 Interface Software a) each	\$4,143.00	\$60.00	W11JW
14. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - CAD Software a) each	\$9,322.00	\$66.00	W11JX
15. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - Wrecker Module Software a) each	\$621.00	\$5.00	W11JY
16. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - Warrants Module Software	\$621.00	\$5.00	W11JZ

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16. a) each			
<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
17. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - GIS Interface with CAD Software a) each	\$6,215.00	\$43.00	W11J1
18. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - Fire Records Management Software a) each	\$829.00	\$10.00	W11J4
19. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Vertical Software Modules - Jail Management Software a) each	\$1,450.00	\$13.00	W11J5
20. InterAct Training 911 CAD - Dispatchers a) each	\$308.00	\$0.00	W11J6
21. InterAct Training 911 CAD - Supervisor a) each	\$777.00	\$0.00	W11J7
22. InterAct Training GIS (standalone) - User	\$311.00	\$0.00	W11J9

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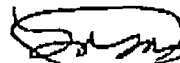
RATES AND CHARGES

<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
22. a) each			
23. InterAct Training GIS - Supervisor a) each	\$777.00	\$0.00	W11KA
<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
24. InterAct Training Fire Records Management System (RMS) - User a) each	\$155.00	\$0.00	W11KF
25. InterAct Training Fire Records Management System (RMS) - Supervisor a) each	\$518.00	\$0.00	W11KG
26. InterAct Training Jail Records Management System (RMS) - User a) each	\$155.00	\$0.00	W11KJ
27. InterAct Training Jail Records Management System (RMS) - Supervisor a) each	\$518.00	\$0.00	W11KK
28. InterAct Documentation 911/CAD/GIS - User a) each	\$78.00	\$0.00	W11KM
29. InterAct Documentation 911/CAD/GIS - Supervisor a) each	\$78.00	\$0.00	W11KN
30. InterAct Documentation GIS - User	\$78.00	\$0.00	W11KO

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
30. a) each			
31. InterAct Documentation GIS - Supervisor a) each	\$78.00	\$.00	W11KP
32. InterAct Documentation Fire Records Management System (RMS) - User a) each	\$78.00	\$.00	W11KS
<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
33. InterAct Documentation Fire Records Management System (RMS) - Supervisor a) each	\$78.00	\$.00	W11KT
34. InterAct Documentation Jail Records Management System (RMS) - User a) each	\$78.00	\$.00	W11KU
35. InterAct Documentation Jail Records Management System (RMS) - Supervisor a) each	\$78.00	\$.00	W11KV
36. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Basic InterAct Interceptor Controller a) each	\$35,210.00	\$463.00	W114A
37. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance	\$20,197.00	\$267.00	W114B

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Customer Initials JSM

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
37. InterAct CTI Interceptor First Position - without Monitor a) each			
38. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct CTI Interceptor Additional Positions - without Monitor a) each	\$14,332.00	\$299.00	W114C

<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
39. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Station Card, Primary a) each	\$2,242.00	\$42.00	W11X8
40. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Additional Line Card Shelf (holds 10 line cards or 911 trunk cards) a) each	\$2,786.00	\$55.00	W114F
41. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Additional Station Card Shelf (holds up to 10 positions) a) each	\$3,328.00	\$66.00	W114G

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Customer Initials DLM

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
42. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Caller ID Card for Interceptor a) each	\$702.00	\$13.00	W114J
43. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Additional 911 Trunk Cards a) each	\$1,234.00	\$23.00	W114K

<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
44. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Auto Ringdown Line for Interceptor a) each	\$574.00	\$11.00	W114N
45. InterAct Training Interceptor - Setup Fee - Customer location (Note: If training at InterAct, Setup Fee will not apply.) a) each	\$1,843.00	\$14.00	W114V
46. InterAct Training Interceptor - User a) each	\$263.00	\$2.00	W114W
47. InterAct Training Interceptor - Supervisor a) each	\$369.00	\$3.00	W114X

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
48. InterAct Training Interceptor - MIS System - User a) each	\$579.00	\$5.00	W114Z
49. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Telephone Radio Headset Interface a) each	\$532.00	\$11.00	W11XB
50. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Instant Recall Recorder a) each	\$1,062.00	\$23.00	W11XP

<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
51. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Station Card, Primary (spare) a) each	\$1,767.00	\$33.00	W11XU
52. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct 911 Trunk Card (spare) a) each	\$1,035.00	\$19.00	W11XW
53. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct	\$13,863.00	\$228.00	W11X2

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[Handwritten Signature]

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
53. Interceptor MIS System a) each			
54. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct MIS Application - User a) each	\$302.00	\$6.00	W11HT
55. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Line Card Slot Cover a) each	\$16.00	\$1.00	W11X5
56. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct Caller ID Line Card a) each	\$597.00	\$11.00	W11X6

<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
57. InterAct \$3200 Operator Manual a) each	\$16.00	\$1.00	W11X1
58. Nonrecurring Charge = Customer Purchase (includes installation) Monthly Rate = Maintenance InterAct NCIC Interface To InterAct CAD a) each	\$1,295.00	\$14.00	W1120
59. Nonrecurring Charge = Customer Purchase	\$995.00	\$2.00	W112P

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<u>Rate Element</u>	<u>Non-Recurring</u>	<u>Monthly Rate</u>	<u>USOC</u>
59. (includes installation) Monthly Rate = Maintenance InterAct NCIC Emulation Software (FL/GA/SC) a) each			
60. Contract Preparation Charge	\$219.00	\$5.00	WGGV

NOTES:

Note 1:

A termination liability charge will be applicable if the Customer terminates this Agreement prior to the end of the sixty (60) month service period. The applicable charge is equal to the number of months remaining in the Agreement term multiplied by sixty percent (60%) of the monthly rates.

Note 2:

The Customer must subscribe to rate elements within the first twelve (12) months of acceptance of the Agreement. Addition of equipment beyond the initial twelve (12) month period will require a new Special Service Arrangement.

Note 3:

Rates and charges herein are in addition to any applicable tariff rates and charges. Rules and regulations of the General Subscriber Services Tariff apply.

Note 4:

This Agreement does not cover the following:

- damages caused by disasters such as fire, flood, wind, or earthquake.
- damages caused by unauthorized disconnects or de-powering of the equipment.
- damages caused by power surges, undervoltage, overvoltage, brownouts, or ground faults caused by commercial AC power and/or Customer provided generators.
- damages caused by modifications to the equipment, unauthorized attachments, alterations, modification or relocation of the equipment by an unauthorized person.
- damage during shipment other than original shipment to the Customer.
- damage caused by consumables or spilled liquids, impact with other objects.
- damage caused by any other abuse, misuse, mishandling, misapplication.
- damage caused by software viruses, however introduced.

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NOTES:

In addition, in the case of damage, loss, theft or destruction of the equipment or software due to the negligence or willful act of the Customer or other persons authorized to use the equipment or software, and not due to ordinary wear and tear, the Customer shall be required to pay the expense incurred by the Company in connection with the replacement of the equipment damaged, lost, stolen or destroyed or the expense incurred in restoring it to its original condition.

Note 5:

The Customer must provide proper grounding and bonding of the equipment as specified in the E9-1-1 PSAP Site Requirements document. (See Attachment 1)

Note 6:

Devices or software not provided by the Company will not be maintained by the Company even though interconnected or integral to the System.

Note 7:

Should Nassau County fail to appropriate funds to provide the continuation of this type of service, this Agreement shall terminate on the date funds are no longer available without termination charges or other liability incurring to Nassau County. Nassau County shall provide the Company with ninety (90) days notice if such time is available.

END OF ARRANGEMENT AGREEMENT OPTION 1

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[Handwritten Signature]

Date

10-22-03

appropriate form and authorize the Chairman to sign the cover letter. The motion, as amended, carried unanimously.


09:51 The Clerk discussed utilizing the Records Storage Center as a temporary emergency operations center and upon his recommendation, it was moved by Commissioner Samus, seconded by Commissioner Acree and unanimously carried to expend up to \$18,000 previously identified and budgeted for phone lines to add a fuel tank at the Records Storage Center; the Clerk will identify an account for the remainder (approximately \$2,000) from his budget.

09:53 The Clerk reported that he received a bill from BellSouth in the amount of \$432,000 that did not follow the established procedures and was not budgeted for the purchase and installation of the InterAct Systems equipment in support of the 911 public safety system. He commented that there were funds in the Communications line that were earmarked for the new radio system, but it may not be enough to cover the bill. Following discussion, it was moved by Commissioner Marshall, seconded by Commissioner Samus and unanimously carried to expend funds from the General Fund line Reserves - Communications in the amount of \$430,104 to BellSouth for the InterAct Systems equipment. The Clerk cautioned that this action would deplete the wireless communications account and that there

was also a bill in the amount of \$25,000 for adding another channel. He will do some research and bring back this item for further discussion. It was then moved by Commissioner Marshall, seconded by Commissioner Samus and unanimously carried to request the Grants Coordinator to pursue grants for the 800 megahertz radio system.

10:04 Patrick Sabadie, representing the Boys and Girls Club, provided an update on funding and negotiations for construction of the Club. However, the access issue is still outstanding. Mr. Sabadie is working with the developers of Amelia Concourse for right of way for temporary construction access with the hope of having construction completed at the same time construction of Amelia Concourse is completed, which will grant permanent access to the site. He expressed concern for timing of the project, and also commented that his architect and engineer are working with JEA on utility hookup issues. Following discussion, a motion by Commissioner Samus to bring back on January 26, 2004 a price from the Road and Bridge Department to clear and gravel temporary access for the Boys and Girls Club and follow up with Dennis Jasinsky regarding dedication of the right of way was withdrawn. It was then moved by Commissioner Samus, seconded by Commissioner Marshall and unanimously carried to have Road

MEMORANDUM

To: J. M. "Chip" Oxley, Jr., Clerk of Courts
From:  Ted Selby, Financial Services Director
Subject: BellSouth Invoice for 911 Equipment
Date: 1/7/04

I am attaching a copy of the BellSouth Invoice dated 11/10/03 resulting from the Special Services Agreement for the purchase and installation of the InterAct Systems equipment in support of the 911 Public Safety system.

The agreement was signed in November 2001 and BellSouth Rep. Janet Shipp tells me that the actual work was completed in the Oct/Nov 2002 timeframe. BellSouth was not satisfied with the performance of some of the equipment and spent nearly a full year working with InterAct to solve the problems.

The reason we have not heard from InterAct is that BellSouth paid them as their sub-contractor, however they did not want to bill the County until everything was working properly. Apparently that is now the case.

The current problem is that there was no funding source identified for this agreement. It was discussed at the 9/24/01 BCC meeting and again at the 10/8/01 BCC meeting, however there is no record of any action being taken to identify a funding source. There is also no record of any action to create a designated reserve line in support of this agreement.

The only readily available source of funds that I can identify in the current budget is the \$475,000 in the General Fund line Reserves – Communications. This money was the result of the sale of the 2-megahertz Callahan-Yulee County Jail microwave link to AT&T Wireless. Per the 4/8/02 BCC meeting minutes that reflect approval for the sale, the funds were to be utilized toward the development of the County's 800-megahertz system.

I am also attaching excerpts from the 9/24/01, 10/8/01 and 4/8/02 BCC meeting minutes that I referenced above.

I was contacted earlier this week by BellSouth accounts receivable inquiring as to when the County intended to pay this bill. I told them the next BCC meeting was 1/12/04 and that I would get back to them as soon as I received directions on how to proceed.

NASSAU CO OF E911 %CHIP OXLEY,
Account Number
904 M12-7819 001 0560

Your bill includes
BellSouth charges for:



Local

RECEIVED
CLERK'S
SERVICES
FERNANDINA COUNTY, FL

Monthly Statement Date:
November 10, 2003

Thank you for choosing BellSouth. We sincerely appreciate your business.

Account Summary	Amount
Previous Bill	\$.00
Payments (Posted as of November 10)00
Balance	\$.00

Questions? Call:

BellSouth
Customer Service: 1 800 945-6500
Outside Calling Area: 1 800 753-5938

Repair: 1 800 247-2020

Current Charges:

BellSouth		
Local	(Page 3)	\$430,104.00
Total BellSouth Charges		\$430,104.00
Total Current Charges (Due December 2)		\$430,104.00

Total Amount Due **\$430,104.00**

RECEIVED
CLERK'S
SERVICES
FERNANDINA COUNTY, FL

2003 NOV 21 A 11: 21

From dial-up and high-speed DSL
Internet service to wireless to long
distance*, BellSouth can provide you
with all the communications tools for
your business.

*Services available where facilities exist.

Information for Your Business - Page 6

Please fold, tear here and return this portion with your payment

BELLSOUTH

Account Number
904 M12-7819 001 0560

**Total Amount Due
By December 2
\$430,104.00**

Amount Enclosed \$

- Please make check payable in U.S. funds to BellSouth.
- Use back of coupon for change of billing address.

P.O. Box 70529
Charlotte, NC
28272-0529



X001267 1 AT 0.292 YL111000.007
NASSAU CO OF E911
%CHIP OXLEY,
CLERK OF COURT
PO BOX 456
FERNANDINA BEACH FL 32035-0456

90413127819001056010230217049010000000000000000000000043010400

NASSAU CO OF E911 %CHIP OXLEY,
Account Number: 904 M12-7819 001 0560
Monthly Statement Date: November 10, 2003

**Your Current
Charges total is
\$430,104.00**

Nonpayment of Regulated Charges may result in discontinuance of service. Failure to pay unregulated and certain other charges, all of which are identified by ** on your bill, will not result in an interruption of local service. The amount of Regulated Charges may be obtained by calling 1 800 945-6500.

Late Charge Reminder: An additional charge at the rate of 1.0% for regulated charges and at the rate as provided by your terms of service for unregulated charges may apply to an unpaid balance as of Feb 12.

BellSouth has the services your business needs:

- Local Service - Additional Lines, Calling Features, Messaging
- Long Distance - Domestic Plans, International Plans, Toll-Free Service, Corporate Calling Card
- Cingular® Wireless
- Internet & Data Services - BellSouth® FastAccess® Business DSL, Dial-Up Internet Services, Dedicated Access, T1, Frame Relay, ISDN
- The Real Yellow Pages® from BellSouth

Address Correction:

If your current billing address has changed, please let us know.

Account Number: 904 M12-7819 001 0560

Name

Street

City, State

Zip Code

Please use blue or black ink when making changes.

NASSAU CO OF E911 %CHIP OXLEY,
 Account Number: 904 M12-7819 001 0560
 Monthly Statement Date: November 10, 2003


**BellSouth Local and
Local Toll Charges**

Customer Service: 1 800 945-6500

Other Charges and Credits

Work Completed On Sep 1, 2003

M78-9041

Circuit Number: 30.EMNT.500331..SB

One-time charge for

	Amount
1. Service Establishment Charge, per Arrangement	\$219.00
2. Special Assembly, Contact your marketing representative if you have questions	302.00 **
3. Special Assembly, Contact your marketing representative if you have questions	8,236.00 **
4. Special Assembly, Contact your marketing representative if you have questions	10,299.00 **
5. 7 Special Assembly, Contact your marketing representative if you have questions	3,990.00 **
6. 2 Special Assembly, Contact your marketing representative if you have questions	6,236.00 **
7. 9 Special Assembly, Contact your marketing representative if you have questions	1,629.00 **
8. 19 InterAct CTI Monitor	13,984.00 **
9. 6 Special Assembly, Contact your marketing representative if you have questions	1,242.00 **
10. 6 Special Assembly, Contact your marketing representative if you have questions	24,858.00 **
11. 6 Special Assembly, Contact your marketing representative if you have questions	55,932.00 **
12. 6 Special Assembly, Contact your marketing representative if you have questions	3,726.00 **
13. 6 Special Assembly, Contact your marketing representative if you have questions	3,726.00 **
14. 6 Special Assembly, Contact your marketing representative if you have questions	37,290.00 **
15. 10 Special Assembly, Contact your marketing representative if you have questions	14,500.00 **
16. 13 Special Assembly, Contact your marketing representative if you have questions	4,004.00 **
17. Special Assembly, Contact your marketing representative if you have questions	777.00 **
18. 13 Special Assembly, Contact your marketing representative if you have questions	4,043.00 **
19. Special Assembly, Contact your marketing representative if you have questions	777.00 **
20. 11 Special Assembly, Contact your marketing representative if you have questions	1,705.00 **

**** Unregulated Charge. Nonpayment of these items will not result in disconnection of
 your local service. However, collection of unpaid charges may be pursued by the
 Service Provider.**

NASSAU CO OF E911 %CHIP OXLEY,
 Account Number: 904 M12-7819 001 0560
 Monthly Statement Date: November 10, 2003



**BellSouth Local and
 Local Toll Charges
 (continued)**

Customer Service: 1 800 945-6500

Other Charges and Credits

M78-9041

One-time charge for

	Amount
21. Special Assembly, Contact your marketing representative if you have questions	518.00 **
22. 13 Special Assembly, Contact your marketing representative if you have questions	1,014.00 **
23. Special Assembly, Contact your marketing representative if you have questions	78.00 **
24. 13 Special Assembly, Contact your marketing representative if you have questions	1,014.00 **
25. Special Assembly, Contact your marketing representative if you have questions	78.00 **
26. 11 Special Assembly, Contact your marketing representative if you have questions	858.00 **
27. Special Assembly, Contact your marketing representative if you have questions	78.00 **
28. 11 Special Assembly, Contact your marketing representative if you have questions	858.00 **
29. Special Assembly, Contact your marketing representative if you have questions	78.00 **
30. 20 Special Assembly, Contact your marketing representative if you have questions	5,180.00 **
31. 6 Special Assembly, Contact your marketing representative if you have questions	5,904.00 **
32. 6 Special Assembly, Contact your marketing representative if you have questions	3,192.00 **
33. 6 Special Assembly, Contact your marketing representative if you have questions	6,372.00 **
34. Special Assembly, Contact your marketing representative if you have questions	1,767.00 **
35. 2 Special Assembly, Contact your marketing representative if you have questions	2,070.00 **
36. 10 InterAct S3200 Operator Manual	160.00 **
37. Special Assembly, Contact your marketing representative if you have questions	13,863.00 **
38. 6 Special Assembly, Contact your marketing representative if you have questions	96.00 **
39. Special Assembly, Contact your marketing representative if you have questions	597.00 **
40. 6 Special Assembly, Contact your marketing representative if you have questions	13,452.00 **

** Unregulated Charge. Nonpayment of these items will not result in disconnection of your local service. However, collection of unpaid charges may be pursued by the Service Provider.

NASSAU CO OF E911 %CHIP OXLEY,
 Account Number: 904 M12-7819 001 0560
 Monthly Statement Date: November 10, 2003



**BellSouth Local and
 Local Toll Charges
 (continued)**

Customer Service: 1 800 945-6500

Other Charges and Credits

M78-9041

	Amount
41. 6 Special Assembly, Contact your marketing representative if you have questions	7,770.00 **
42. 6 Special Assembly, Contact your marketing representative if you have questions	5,970.00 **
43. Special Assembly, Contact your marketing representative if you have questions	35,210.00 **
44. InterAct CTI Interceptor First Position - without Monitor	20,197.00 **
One-time charge for	
45. 5 InterAct CTI Interceptor Additional Positions - without Monitor	71,660.00 **
46. Special Assembly, Contact your marketing representative if you have questions	2,786.00 **
47. InterAct Primary Station Card Shelf	3,328.00 **
48. 12 Special Assembly, Contact your marketing representative if you have questions	8,424.00 **
49. 10 Special Assembly, Contact your marketing representative if you have questions	12,340.00 **
50. 4 Special Assembly, Contact your marketing representative if you have questions	2,296.00 **
51. InterAct Training Interceptor - Setup Fee - Customer Location	1,843.00 **
52. 10 InterAct Training Interceptor - User	2,630.00 **
53. InterAct Training Interceptor - Supervisor	369.00 **
54. Special Assembly, Contact your marketing representative if you have questions	579.00 **
Total Other Charges and Credits	\$430,104.00
Total Local and Local Toll Charges	\$430,104.00

**** Unregulated Charge. Nonpayment of these items will not result in disconnection of your local service. However, collection of unpaid charges may be pursued by the Service Provider.**

NASSAU CO OF E911 %CHIP OXLEY,
Account Number: 904 M12-7819 001 0560
Monthly Statement Date: November 10, 2003

Information for Your Business

Disclosures

We are pleased to have you as a customer and would like to explain our billing policy to help you establish a good credit record with us.

This first bill includes charges for service from Nov 4, 2003 to the date of this bill and one month's service in advance.

Your regular monthly bill is dated the 10th of each month. It is past due if payment is received after the "Total Amount Due By" date printed on your bill. Payment of your bill before that date will enable you to establish and maintain a good credit record with us.

We are not currently holding a deposit on your account.

Should you have any questions concerning your account, please call 1 800 945-6500.

BellSouth offers an option that provides for the blocking of 976 calls within your area code as well as 1+900 calls. There is no charge for this service.

Your rights to connect wiring to the telephone network have been expanded. This will have no effect on the telephone service of most customers, however. In most cases, customer wire may now be connected to the network by direct access to the telephone wiring at any point on the customer's side of the demarcation point. The demarcation point will in most cases be within 12 inches from where the telephone company wire enters the customer's premises. The telephone company will not, except by agreement, install or maintain new or existing wiring on the customer's side of this point. For more information, call your business office.

NOTICE OF PREFERRED CARRIER FREEZE OPTION

In compliance with the Florida Public Service Commission's General Order dealing with the unauthorized switching of long distance service, this is to notify you that a preferred carrier (PC) freeze option is available to you at no charge. To "freeze" your preferred carrier means that no changes will be made to your choice of local, local toll, or long distance carrier designated on your BellSouth service record without your express verbal or written permission to BellSouth. Please contact your local business office at 1 800 945-6500 for details if you are interested in this freeze option.

NASSAU CO OF E911 %CHIP OXLEY,
Account Number: 904 M12-7819 001 0560
Monthly Statement Date: November 10, 2003

**Tax and Rate Codes
for Calls**

A = Federal Tax Only
B = Federal and State Tax
C = Calling Card
D = Day
E = Evening
F = Call Forward
G = State Tax Only

H = Federal, State and Local Tax
I = State and Local Tax
J = Local Only
K = Federal and Local Tax
M = Multiple Rate Periods
N = Night/Weekend

P = Person
R = Standard*
S = Station
T = Discount*
X = Conference
Y = Economy*

* International

that affected the Communications Center. Mr. Terry Eby, 911 Deputy Coordinator, appeared before the Board to request that the Board, under the capital projects program, authorize the Sheriff to commence a two-phase program. Phase One would start the implementation in the current 911 center and the jail program; and Phase Two would be a total outlay going into the project with a fixed cost of \$693,794 with a recurring cost of \$9,412 per month. Mr. Mullin discussed the proposed contract with Mike Conley, a representative of BellSouth. After further explanation, it was moved by Commissioner Deonas, seconded by Commissioner Samus, and unanimously carried to continue this proposal to October 8, 2001 to allow time for the Clerk, County Attorney, Coordinator, the Sheriff, a 911 representative, and a BellSouth representative to discuss the proposal and bring a recommendation back to the Board.

7:15 The Chairman announced that it was time to hold the Public Hearings as scheduled. Upon the request of the County Attorney, it was moved by Commissioner Deonas, seconded by Commissioner Howard, and unanimously carried to continue the consideration of a proposed second amended agreement between Nassau County and Amelia Island Ventures to the Regular Meeting on October 15, 2001.

09/24/01

Enforcement Trust Fund to provide supplement funds for the 2000-2001 D.E.E.T. operating budget was not considered.

9:38 The Board considered the awarding of the bid for the 911 equipment and software as requested by the Nassau County Sheriff. Upon the request and recommendation of the Sheriff, it was moved by Commissioner Samus, seconded by Commissioner Deonas, and unanimously carried to award the bid to BellSouth for the purchase and partial installation of InterActSystems, Inc. E911 Public Safety Answering Position equipment and software to support the 911 records and the new jail facility. It was then moved by Commissioner Samus, seconded by Commissioner Vanzant, and unanimously carried to authorize negotiations between the Board of County Commissioners and BellSouth pursuant to the Interlocal Agreement with the Nassau County Sheriff, with the negotiating team consisting of the Clerk, County Coordinator, the Sheriff or his designee, and the County Attorney.

9:51 Upon the request and recommendation of the Buildings Maintenance Director, it was moved by Commissioner Vanzant, seconded by Commissioner Deonas, and unanimously carried to award the bid for the installation of a parking lot/Krush Krete at the Bryceville Community

10/08/01

- Approval of \$150 payable to the Fernandina Beach High School chapter of SADD to be used to purchase anti-drug promotional mementos to place in each student's prom bag, with funds to be expended from the Law Enforcement Trust Fund.

9:57 Upon the request and recommendation of the County Coordinator, it was moved by Commissioner Marshall and seconded by Commissioner Samus to approve the sale to AT&T Wireless of the County's 2-megahertz Callahan-Yulee County Jail microwave link in the amount of \$475,000, with the proceeds to be utilized towards the development of the County's 800-megahertz system. For clarification of the motion, Commissioner Marshall withdrew her motion and Commissioner Samus withdrew her second. It was then moved by Commissioner Marshall, seconded by Commissioner Samus, and unanimously carried to approve the sale to AT&T Wireless of the County's 2-megahertz Callahan-Yulee County Jail microwave link in the amount of \$475,000 and to authorize the Chairman to sign the contract.

10:04 It was moved by Commissioner Marshall, seconded by Commissioner Samus, and unanimously carried to approve the \$475,000 received from the sale of the 2-megahertz Callahan-Yulee County Jail microwave link to AT&T Wireless to be put toward the County's 800-megahertz system. For the record, Mr. Gossett stated that it was his opinion that this unanticipated revenue from the sale of a bandwidth